

HAMPSHIRE COUNTY COUNCIL

Executive Decision Record

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| Decision Maker: | Executive Lead Member for Children's Services |
| Date: | 12 January 2023 |
| Title: | Section 30 Local Government and Social Care Ombudsman Determination |
| Report From: | Monitoring Officer |

Contact name: Barbara Beardwell, Legal Assistant to the Chief Executive

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1. The decision:

1.1. That the Executive Lead Member for Children's Services formally notes the recommendations made by the LGSCO, and that the recommendations of the LGSCO in respect to the complainant have been completed by the County Council.

2. Reasons for the decision:

2.1. Where a report is issued by the LGSCO under Section 30 of the Local Government Act 1974, the County Council is required to formally consider the recommendations and confirm to the LGSCO the action it has taken or proposes to take. The LGSCO has indicated the reasons behind the issuing of a report under Section 30 of the Act and the County Council accepts that it did get aspects of this case wrong. Lessons have been learned and actions undertaken.

2.2. The recommendations of the LGSCO in respect to the complainant have been completed. The County Council has issued an apology to the complainant and paid a financial redress amount in consideration of the time and trouble taken to make the complaint and to cover the cost of journeys until suitable transport was in place, in accordance with the LGSCO's recommendations.

3. Other options considered and rejected: None

4. Conflicts of interest:

4.1. Conflicts of interest declared by the decision-maker: None

4.2. Conflicts of interest declared by other Executive Members consulted: None

5. Dispensation granted by the Conduct Advisory Panel: Not Applicable

6. Reason(s) for the matter being dealt with if urgent: Not Applicable

7. Statement from the decision maker: Not Applicable

Approved by:

Date:

Councillor Edward Heron
Executive Lead Member for Children's Services

12 January 2023